

# Windowmaker Option

## Order Verification



### Overview

A facility to verify the orders entered before they are processed.

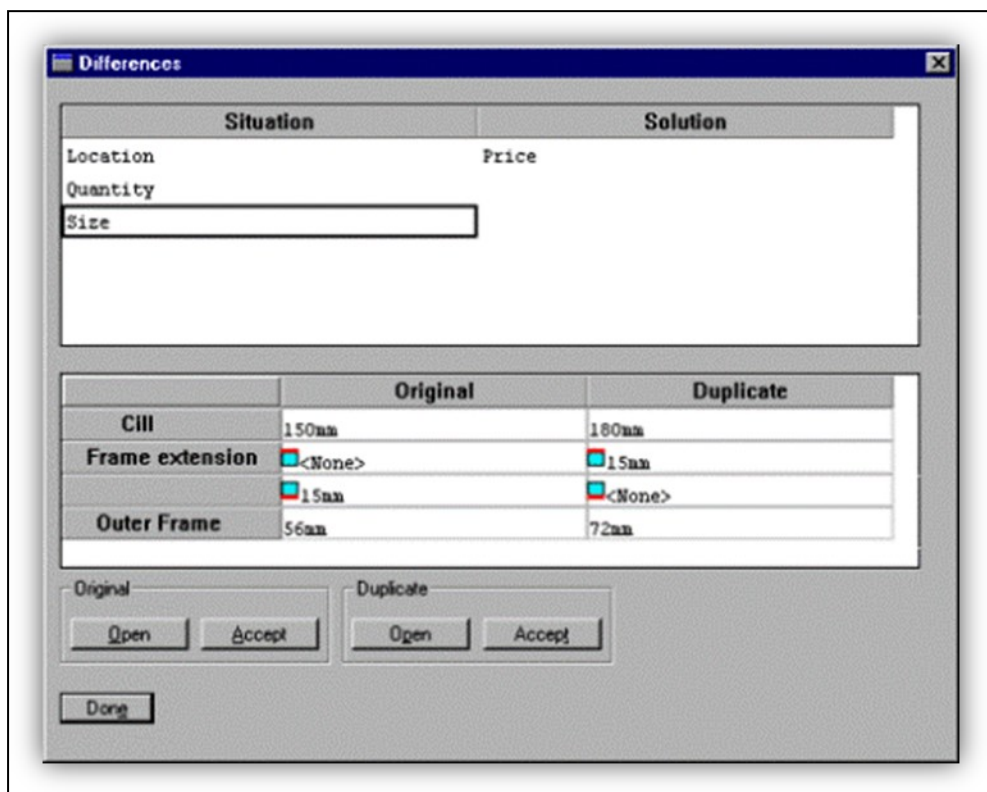
### Benefits

#### The Fabricator

- ▲ Avoids mistakes by detecting data capture errors made during Order Entry, e.g. for those:
  - △ Input by inexperienced staff
  - △ With vague details from customers, thus requiring some interpretation/guesswork
  - △ From customers where a mistake would be extremely damaging to the relationship
- ▲ Saves costly remakes by rectifying incorrectly entered Sales Lines before they can be processed
- ▲ Uses this as a training aid for new order processing staff

### Features

- ▲ You can:
  - △ Create duplicates for existing Sales Lines in a Sales Order
  - △ Edit the incorrect Sales Line to remove any differences
  - △ Overwrite an incorrect Sales Line with the correct one
- ▲ The program can disallow a Sales Order from reaching 'Ordered' status, if Order Verification fails
- ▲ The program automatically removes a Duplicate Sales Line if the original is deleted
- ▲ The program can:
  - △ Automatically compare the Sales Lines and indicate if a mismatch is found
  - △ Display a summary of differing fields between the original and its duplicate
  - △ Display differing options along with the corresponding option answers in both indicate errors in calculation if any



### Notes:

- ▲ Duplicates view is only available for Orders at status before 'Ordered'
- ▲ Order Verification is not done in Windowmaker for:
  - △ Sales Quotes
  - △ Jobs converted from Sales Quotes
  - △ Imported Order

### Related Options

- ▲ You need [Windowmaker Express](#) or higher